

# Healing Ideas: Focus On Business & Society.

Three researchers apply their expertise in economics, human rights and psychology to business at Bentley.



**“Whether as consumers, business leaders or policymakers, our students are stakeholders in the health care debate and will benefit from the research we do here.”**

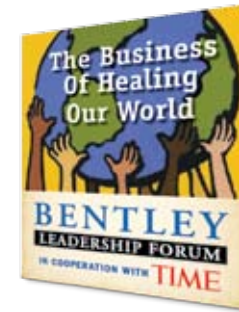
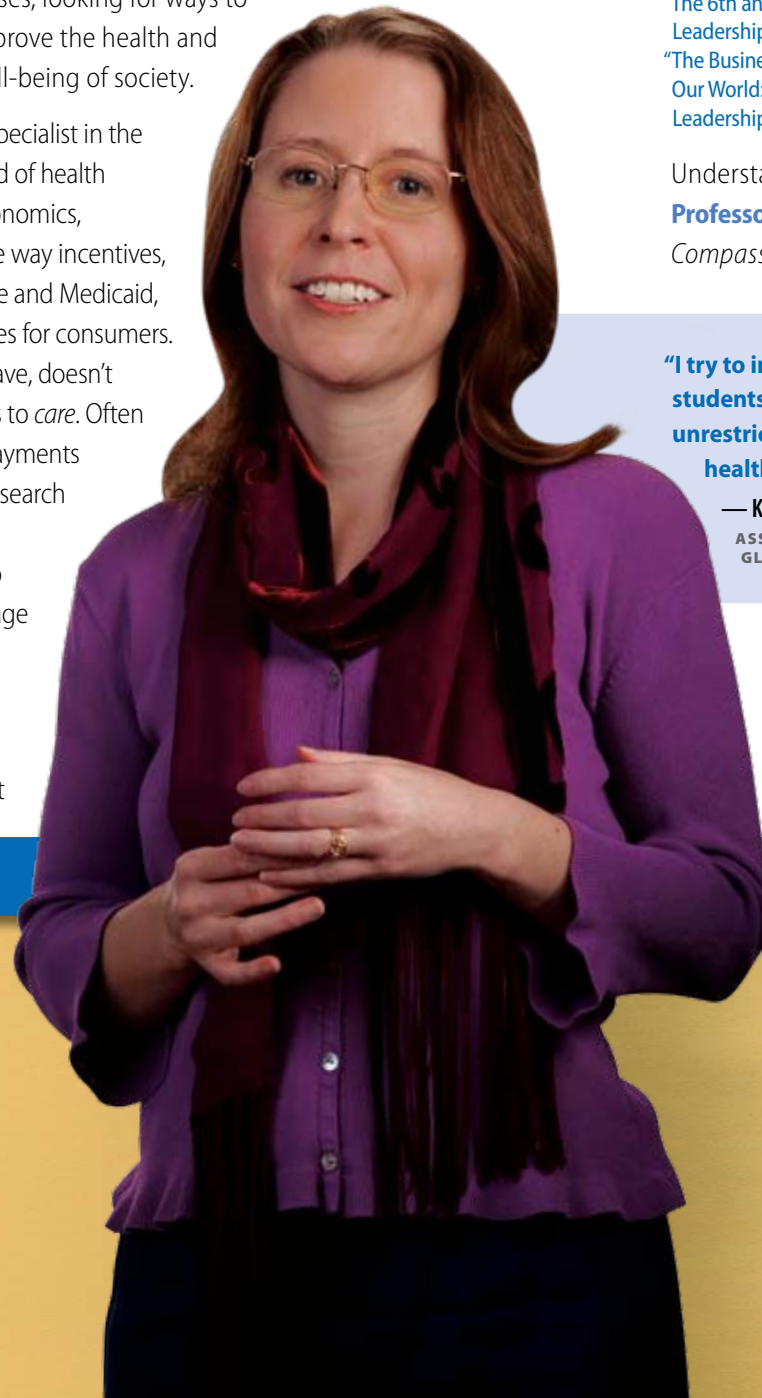
— **Dhaval Dave**  
ASSOCIATE PROFESSOR OF ECONOMICS

**Professor Dhaval Dave** analyzes the way incentives, built into programs such as Medicare and Medicaid, may have unintended consequences for consumers. Giving people insurance, argues Dave, doesn't necessarily mean they have access to *care*. Often high co-insurance rates and co-payments discourage doctor visits. Dave's research underscores the importance of continuity of insurance, access to care, and incentives that encourage patient/doctor contact.

**Professor Kristin Sorensen** focuses on the psychological health of society, having spent

years researching the debilitating aftermath of the Pinochet dictatorship in Chile. Author of *Media, Memory and Human Rights in Chile*, Sorensen documents the failure of the mainstream media to bring Chile's troubled past to light—a necessary step in the healing of a traumatized nation. When she travels with her students to Chile, it is an opportunity to open their eyes to the roles they might play, as future business leaders, in a more compassionate global society.

A specialist in the field of health economics,



The 6th annual Bentley Leadership Forum addressed “The Business of Healing Our World: Accountable Leadership in Action.”

**“I try to impress upon my students the idea that an open, unrestricted media is vital to a healthy society.”**

— **Kristin Sorensen**  
ASSISTANT PROFESSOR OF GLOBAL STUDIES

Understanding compassion in a health care context is the goal of **Professor Helen Meldrum**. In her book, *Characteristics of Compassion: Portraits of Exemplary Physicians*, she profiles a group of outstanding doctors selected by the American Medical Association. Many speak of the benefits of a “medical home”—a primary care provider that patients go to regularly. Consistent, coordinated care, says Meldrum, not only improves health outcomes, but also lowers costs down the road.

With their expertise in diverse disciplines, these and other Bentley faculty members are adding new dimensions to the study of business and the business of healing our world.

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**“Understanding the whole picture on health care requires multiple perspectives—our students will get those at Bentley.”**

— **Helen Meldrum**  
ASSOCIATE PROFESSOR OF PSYCHOLOGY



**MORE** Bentley researchers discuss their work at [bentley.edu/research](http://bentley.edu/research)

